SOFTSIM TECHNOLOGIES INC. · CANADIAN TECHNOLOGY FOR CANADIAN GOVERNMENT

Axcess1 | SoftSim

The Canadian Future of ATIP

100% Canadian. Agentic-AI powered. Built for government.

Modernize Access to Information and Privacy without the cost, the risk or the foreign dependency of traditional enterprise software.

Canadian-owned
Designed, built and supported in Canada

Agentic AI
AI agents do the groundwork; your professionals decide

TBS-ready
Every part of the annual statistical reports

Buy 1, get 1 free
Hosted for you by SoftSim, in Canada

Canadian ATIP deserves Canadian technology

Access to Information and Privacy offices handle some of the most sensitive information the Government of Canada holds: personal information, Cabinet confidences, advice to ministers, third-party business information, law-enforcement records.

Today, many federal institutions process that information on platforms owned by companies in the United States.

That matters, because ownership brings jurisdiction. Software and cloud services controlled by a US company can be subject to US law, including the *CLOUD Act*, which allows US authorities to compel US companies to produce data under their control wherever it is stored. Product direction, pricing and support priorities are set outside Canada.

Axcess1 is the Canadian alternative — and it is already used in the Government of Canada. Innovation, Science and Economic Development Canada (ISED) uses Axcess1, with the upgrade to the new Axcess1 included in its licence, and the Federal Economic Development Agency for Southern Ontario (FedDev Ontario) has upgraded to the new Axcess1.

Axcess1 is Canadian-owned, developed and supported in Canada, and deployed where your department decides — on your own servers, in your approved cloud, or in Canadian-hosted infrastructure. Your ATIP records, your documents and your AI stay under Canadian control.

Questions every institution should ask about its ATIP platform

- Who owns the company, and which country's laws apply to it?
- Where do our records, our documents and our AI processing actually reside?
- Who decides the product's direction, its price and the end of our version's support?
- If we want to leave, can we take our complete case history with us?

With Axcess1, every answer is Canadian — and in your department's hands.

Digital sovereignty, in every layer

Sovereignty is not only where a server sits. It is who owns the software, which laws apply to it, who can reach the data, who runs the AI and who decides the future of the platform. Axcess1 keeps every one of those layers Canadian.

Data sovereignty

Records, documents, redactions, correspondence and the database stay where your department puts them: your data centre, your approved cloud or Canadian-hosted infrastructure. Axcess1 supports the Government of Canada's requirement that Protected information be stored in Canada.

Legal sovereignty

Axcess1 is owned and supported by a Canadian company operating under Canadian law. It is not subject to the US *CLOUD Act* or to other foreign laws that can compel a foreign-owned supplier to hand over data under its control.

AI sovereignty

AI can run entirely on your own servers with SoftSim Private AI. Your department decides whether AI is used at all, which AI services are allowed and which information each may see. No foreign AI service is ever required.

Operational sovereignty

Your department controls the installation, the network access, the identity system, the encryption keys and the upgrades. The system runs without any connection to the supplier and with no outside party needed to operate it.

Supply-chain sovereignty

Product direction, pricing, support and security fixes are decided in Canada, by a company that answers to Canadian clients — not by a foreign parent company's global priorities, acquisitions or end-of-life decisions.

Data portability

Your ATIP history is yours. Axcess1 keeps it in a standard, readable SQL Server or PostgreSQL database, so your department can always access, export or move its complete case history.

Economic sovereignty

Public funds stay in Canada and build Canadian expertise, Canadian jobs and Canadian intellectual property, instead of paying licence fees to foreign suppliers.

Linguistic and legal fit

Built for Canadian law and official languages from the start: the *Access to Information Act*, the *Privacy Act*, TBS reporting and every screen, letter and report in English and French.

Canadian-owned. Department-controlled. AI-independent.

Agentic AI — not just an AI assistant

Traditional ATIP software records what staff have done. Axcess1 helps them do the work.

Axcess1 is built around **nine AI agents** that work across the life of a request. Each agent prepares part of the work and hands the ATIP professional a proposal with its reasons and its sources. The professional accepts, edits or rejects it.

Agent	What it does for your office
Intake	Reads an incoming message or the shared mailbox and proposes the request type, the requester, the scope, the dates and any clarification questions.
Document Intelligence	Summarizes and classifies every record, identifies people, organizations and topics, and finds duplicates.
Responsiveness	Checks each record against the wording of the request and shows the responsive pages.
Exemption Assist	Finds candidate exemptions page by page, with the exact text and the provision — for example 19(1) or 20(1)(b) — personal information first.
Consultation	Proposes which institutions and third parties to consult, on which pages, and why.
QA second pass	Checks the file before release: missed personal information, redactions without a clause, unreturned consultations, inconsistent duplicates.
Deadline watch	Ranks every open request by risk from the statutory clock, consultations and review progress.
Ask Axcess1	Answers questions about a request from its own records and your guidance, with a citation for every statement.
Orchestrator	Runs the whole chain on a request in one click and stops with every proposal waiting for the professional.

AI does the work. The ATIP professional makes the decision.

No agent can release records, apply a redaction, send a letter, close a request or change a user. Those capabilities do not exist for AI in Axcess1. Every recommendation is recorded — who asked, which agent, which model, on what input and what the professional decided — so each decision can be explained to the Information Commissioner or the Privacy Commissioner.

Your AI, your rules

Sensitive ATIP information never has to go to a public AI service. Axcess1 works with:

- **SoftSim Private AI**, running on your own servers — no page leaves your network;
- department-controlled or Canadian-hosted AI infrastructure;
- approved commercial AI services, only if your department allows them.

A policy gateway decides, for each organization, which information may go to which AI service according to its security classification and whether it contains personal information.

Start without AI — switch it on when you are ready

Axcess1 is a complete ATIP system with AI turned off. Departments can modernize today and enable each agent later, when their security approvals, privacy impact assessment and AI governance are in place. With AI off, nothing is sent to any AI service and the AI features are not present at all.

Modernize today. Activate AI when your organization is ready.

Everything an ATIP office needs — in one system

Axcess1 covers the complete life of a request, and includes every function of the legacy Axcess-1 system that Canadian ATIP offices have relied on for years.

Requests and intake

Access, privacy, consultation and informal requests; requester management; numbering by request type; statutory due dates; filters and quick views.

Deadlines, holds and extensions

Clarification holds stop and restart the clock; extensions under s.9 of the *Access to Information Act* and s.15 of the *Privacy Act*, with the legal limits checked; planned events and tasking of program areas.

Records and documents

PDF, Word, Excel, PowerPoint, e-mails, images and scans; OCR; registration; duplicate detection; page counts.

Redaction

A precise redaction editor with the full clause catalogue of both Acts, most-used clauses on top, highlights, withheld pages with a reason, colours, keyboard operation and a coordinator review of every change.

Consultations

Pages marked for each party add up across reviews; one consultation package per party; due-back tracking; Cabinet-confidence consultations with PCO.

Release

OPI review copy and release copy in one click: page numbering, watermark, cover page, irreversible redaction with no hidden text, compression for e-mail.

Correspondence and approvals

Bilingual letter templates (legacy Word templates imported), e-mail to requesters and program areas from the request, electronic approval and signature by the coordinator.

Fees, complaints and courts

Fees and waivers; complaints to the Information Commissioner and the Privacy Commissioner; Privacy Act corrections; Federal Court applications.

Reports and administration

More than 30 operational and management reports; users, roles and approvers; lookup tables; templates; audit log; incident reporting to SoftSim.

Audio and video

Blur, black out, mute or bleep, each with its clause. Faces, plates, screens and text found on your server; the analyst decides. Every copy checked before release.

Every screen, letter and report is available in English and French.

Built for Government of Canada reporting

Axcess1 captures the information Treasury Board of Canada Secretariat requires as part of normal case processing — so statistics are not rebuilt from spreadsheets at year end.

- **Both annual statistical reports, every part.** *Access to Information Act*: requests, requests closed, extensions, fees, consultations received, Cabinet confidences, complaints and investigations, court action and resources. *Privacy Act*: the same, plus disclosures under subsections 8(2) and 8(5) and corrections and notations.
- **Validated before you file.** A validation report lists the requests behind every figure and flags any total that does not match, so errors are caught before submission.
- **Ready to submit.** Choose the parts to print; English or French; modern layout or the layout of the previous SSRS reports.
- **The law built into the workflow.** Thirty-day time limits, holds, extensions, late reasons, days past the deadline and complexity are recorded as TBS reports them.
- **ATIP Online.** Requests received through the Government of Canada ATIP Online service can be imported into Axcess1, avoiding manual re-entry.

Replace your ATIP system without starting over

Migration is the greatest barrier to replacing an ATIP system. Axcess1 was designed to remove it.

- **Legacy Axcess-1:** built-in migration. Axcess1 restores the existing database and imports the document folders, the redactions made in the old Editor and the letter templates. A Migration Health console finds and corrects what needs attention.
- **US-owned and other commercial ATIP platforms:** SoftSim migrates your case history, requesters, events and documents into Axcess1, free of charge.
- **Spreadsheets, shared drives and document repositories:** existing case information and documents can be brought in the same way.

Your historical ATIP data is valuable. It should not keep you on a foreign platform.

Deploy it your way

Department-hosted	Install Axcess1 in your own data centre or approved cloud. You control the application, the database, the documents, the network and the AI.
Canadian-hosted	A managed environment on Canadian infrastructure, with each department's data kept separate.
Your existing infrastructure	Microsoft SQL Server (including your existing Axcess-1 database) or PostgreSQL; document storage on your file servers, SharePoint, OneDrive, GCdocs or cloud storage; sign-in with your Active Directory.
Safe upgrades	One command upgrades the system with about a minute of downtime, and the previous version is kept for immediate rollback.

A different commercial model

Software licensing should not stand in the way of government modernization. SoftSim's goal is to make modern Canadian ATIP technology available across government — not to create another costly enterprise software dependency.

Buy 1, get 1 free
Buy one user licence and receive a second one free — Axcess1 hosted for you by SoftSim, in Canada

$990
per user licence, per year, plus applicable taxes (the second licence is free)

$0
to migrate your existing ATIP data and documents

Each additional user is $990 per year. SoftSim charges for training and technical support only when your institution needs them.

For most institutions this is **less than 10% of what they typically pay for traditional US-owned ATIP software**. Across the Government of Canada, the savings could reach **tens of millions of dollars per year**.

- ✓ A second user licence free with the first.
- ✓ No unnecessary licensing complexity.
- ✓ No forced public-cloud AI.
- ✓ No requirement to abandon departmental infrastructure.
- ✓ No foreign software dependency when a Canadian alternative exists.

Public funds are invested in Canadian expertise and services, not in foreign licence fees.

Proven Canadian ATIP experience

Axcess1 is not an idea invented for the AI era. It builds on years of Canadian government ATIP experience and on the legacy Axcess-1 product used by federal ATIP offices. ISED uses Axcess1 today, and FedDev Ontario has already upgraded to the new Axcess1.

The new generation keeps the functions those offices depend on, and adds a modern web architecture, a simpler user experience, workflow automation and Agentic AI. Every release is tested end to end before delivery — the full life of a request, the reports, with AI on and with AI off.

ATIP domain knowledge + modern technology + Agentic AI — from a Canadian company.

The next generation of ATIP

Government institutions face rising request volumes, growing document volumes, limited staff, backlogs, higher public expectations, privacy and cybersecurity requirements, data sovereignty and the responsible use of AI — all under pressure to reduce administrative cost.

Replacing one traditional foreign case-management product with another will not solve these challenges.

Traditional ATIP software: Request → Staff → Software → Staff → Documents → Staff → Reporting

Axcess1 Agentic ATIP: Request → Intelligent workflow → AI agents + ATIP professionals → Decision → Disclosure

The ATIP professional remains responsible for every decision. The software carries more of the administrative burden.

See Axcess1 in action

We invite Government of Canada institutions to evaluate Axcess1, compare it with their current platform and see for themselves how much of the administrative work can be simplified or automated.

We will demonstrate, with you, **your** ATIP workflow, **your** TBS reporting, **your** migration path, **your** deployment model and **your** AI environment.

Axcess1 | SoftSim

Canadian ATIP. Reimagined with Agentic AI.

100% Canadian-owned · Government-focused · AI-ready · Secure · Flexible · Buy 1, get 1 free

SoftSim Technologies Inc. — Canadian technology for Canadian government

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